



Report of the Director of Environment & Neighbourhoods

North West (Outer) Area Committee

Date: 25 February 2008

Subject: Streetscene

Electoral Wards Affected:

Otley & Yeadon
 Adel & Wharfedale
 Guiseley & Rawdon
 Horsforth

Specific Implications For:

Equality and Diversity
 Community Cohesion
 Narrowing the Gap

Council Function

Delegated Executive Function available for Call In

Delegated Executive Function not available for Call In Details set out in the report

Executive Summary

This report provides an update on the performance of the sections of the City Services Department, including Street Scene Services, Enforcement, Graffiti Removal and Drug Waste Collections as operated in the Outer North West Area.

It also includes a comprehensive Service guide.

Purpose of this report

The report covers all working practices, Labor, plant and vehicles that are employed within the Outer North West Area.

North West Area Domestic & Recyclable Waste Statistics Outer

- Otley / Guiseley
- Cookridge / Weetwood
- Yeadon / Rawdon
- Horsforth

The above areas are serviced by 13 domestic refuse vehicles in total which includes 3 dedicated recycling Vehicles.

Because of the size of each area it was not always possible to dedicate a vehicle to each ward due to the number of properties.

In order to ensure that the areas are serviced as efficiently as possible a G.I.S (graphical information system) was used to lay out the most cost effective routes. This would take in the number of properties that could be serviced over the 6 day working week also allowing traveling time to and from site and the tipping facilities we use.

The total numbers of properties for domestic waste are:

Otley / Guiseley	13225	100%
Cookridge / Weetwood	12695	100%
Yeadon / Rawdon	8814	100%
Horsforth	7248	100%

Total tonnage for the above wards over a 6 day collection period is approximately 420 tons or 60.tons per ward average. Please note these weights can fluctuate on a week to week basis.

This work is divided between the domestic waste vehicles at approximately 8164 properties per week at an average of 1360.6 properties per day also covering areas out side the North West Outer

The total number of properties for green recyclable waste:

Otley / Guiseley	11847	89.6%
Cookridge / Weetwood	11726	92.36%
Yeadon / Rawdon	8512	96.57%
Horsforth	7201	99.35%

Total tonnage for the above wards over a 6 day collection period is approximately 197.48 of Recyclable Waste

This work is divided between 2.33 recycling vehicles over a four week collection rota

This equates to approximately 4055.15 properties per week.

Please note that one of these vehicles only does a small percentage of work in the above areas.

The percentage for green waste is lower then that of the domestic waste this is due to customer non participation or where bins have been removed due to misuse .We have an ongoing education programme in these areas to encourage residents to use this scheme and are confident these figures will improve considerably.

The total number of properties for Garden recyclable waste:-

Cookridge/Weetwood	4200	35.81%
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This work is serviced by 1 refuse truck and collected fortnightly and equates to 700 bins per day.

Is presently on a trail period to establish need and viability

During the periods October – December we undertake a de-leafing programme this involves hiring in a 26 ton RCV (refuse collection vehicle) adapted to take a 500cc Overton Mosquito leaf suction machine and a 5 person crew.

During this period there is also a dedicated Johnson 500 pavement sweeper & Johnson 800 road sweeper these vehicles are also equipped with a suction hose facility. The area most affected by leaf fall is Adel / but all areas do encounter some difficulties.

Between October 20th – December 21st approximately 476 tons of leaves were removed these were then taken to Esholt waste treatment facility as a joint partnership with Yorkshire water and made into industrial compost and fertilizer to be used on farms.

North West Outer Area

Streetscene Services



LEEDS
CITY COUNCIL

Resources/Coverage Details

Outer North West Bulk Team

(Assistant Area Manager/Area Manager)

(Driver + 1) Transit caged vehicle. (Paul Brady ,Phil Varley)
This vehicle covers the North West Area incorporating Otley/Yeadon, Guiseley, Rawdon,Weetwood,Cookridge,Horsforth caged vehicle. The prime function of this vehicle is to proactively identify and remove any illegal dumping and also respond to reported incidents .In addition to this they also delitter areas of concern clearance of ginnels.

Other Staff assigned to this area:

Cast Team (9)

(Assistant Area Manager/Area Manager)

(Driver + 2) Transit caged vehicle. (Mick Barrow , Paul Darlow , Paul Tolhurst)
This is multi tasking team responsible for any street cleansing issues in the North West Outer
They work on a list of daily maps taking into consideration the areas of concern from the ward councilors.
During the leaf fall season this team collected over 90 tons from the Outer North West Area.

Other Staff assigned to this area:

Beatsweepers

A Dunne	Otley Town Centre
C Chigumara	Guiseley/Yeadon Main shopping Areas
R Powell	Rawdon/Yeadon Main Shopping Areas
G Squires	Horsforth All shopping Areas
G Sanderson	Cookridge/Adel and Holt Park shopping areas

Side Loader Teams

(Driver + 1) Transit caged vehicle. (Pete Wilson , Dave Rowson)
This is dedicated team collecting all Litter Bins bags in the Outer West Area

**North West Outer
Mechanical Sweeping
(Roads & Footpaths)**

(Assistant Area Manager/Area Manager)

All the roads and footpaths are swept on a predetermined schedule.

The frequency of sweep varies. They are swept either weekly - 3 weekly – 6 weekly or 12 weekly.

The North West has been allocated 1 Road Sweeper (RSC) & 2 Pavement sweepers (S/K's) these vehicles are deployed 7 days per week on a shift pattern.

RSC1 K Shuttler / S Wilson
SK1 P Jackson / P Gill
SK2 C Smith / J Rafferty

Other city wide resources deployed in the North West

Arterial Routes Team

(Paul Sanderson – lead officer)

(Driver + 3) LGV Long Wheel Based Sign Wagon to carry all equipment for Chapter 8. + All cutting tools / hand tools / High definition signage for traffic managements.

This team was set up 18 months ago to cleanse and improve the main arteries into Leeds. The team have cleansed and cut back to existing site lines over 300 miles of roads since they first started.

The teams do all their own chapter 8 signing and coning for high speed roads as required by present Government legislation. Once all Health Safety requirements are addressed they then proceed to cut back grass verges and vegetation to original site lines.

This includes the removal of free growing saplings which have become very large over the years.

Overgrown footways are chopped back by hand to original widths this can mean the team digging out 5 to 8 tons of vegetation by hand and loading to their wagon for disposal.

Arterial routes in the North West Outer:-

A660 from Otley to Lawnswoods Roundabout
A6120 from King Lane to Lawnswood
A65 from inner ring road to Leeds Boundary
Otley Bypass
Pool Bank

Car Parks Cleansing Team (City Wide)

(Assistant Area Manager/Area Manager)

All LCC owned car parks are routinely cleansed following a pre-defined schedule (approx every 4 weeks)

Autumn Leaf Clearance

(Assistant Area Manager/Area Manager)

Additional resources are deployed at the peak leaf fall periods to assist in the tree lined areas in the North West Outer area.

Britain in Bloom Activities

(Assistant Area Manager/Area Manager)

We target the areas identified as entrants to this prestigious competition, and deploy appropriate resources, in conjunction with the organizers.

Many of our wards have been awarded Gold, Silver and bronze medals

Environmental Enforcement

(David Gommersal)

All incidents of Flytipping, trade waste problems, repeat retailer, shop keeping or takeaway littering problems should be sent to David Gommersal who will handle the issue.

Highways Enforcement

(Wan Malchi)

All incidents of Highways fly posting, illegal advertising, overhanging hedges, etc to be forwarded to Wan Malachi, who will handle the issue.

Events

(Assistant Area Manager/Area Manager)

The North West Outer hosts some events which attracts many visitors and can cause litter related problems.

Victorian Fair, Otley. Horsforth Gala,

While the actual area of the event is cleansed by the event organizer the Streetscene Service needs to keep a calendar of such events and ensure that street cleansing service is provided to pick up any consequential problems in the surrounding areas.

Otley been an old Market Town stills holds a very successful Market and we deploy extra resources 3 times a week.

To clear the market and litter left by the many residents who attend.

Graffiti/needle removal

(Frieda Haley)

All incidents of Graffiti/needle to be reported to Frieda Haley.

Grass Cutting

(R Foyle/Mike W Cox)

Verges done by Glendale, Roundabouts by Park & Countryside. Reports of failure/complaint should be referred to Mike W Cox who is responsible for the monitoring team. Roger Foyle is the lead officer

Gully emptying

(Assistant Area Manager/Area Manager)

Citywide programme for gully cleansing scheduled for cleansing every 8 months. Additional to this service we have 2 dedicated teams who service gullies which are prone to flooding during heavy downpours. These gulleys are scheduled to be serviced at 2 month intervals.

Household Waste Sort Sites

(Glenn Maude)

The sites at **Milner Road, Eller Gill** accept only household waste. No vans except Wednesdays and Saturdays on Site staff and Supervisors are there to help and advise

Public Toilets

(Frieda Haley)

Primary link is Frieda Haley – Roger Foyle is the lead officer. Sites to be serviced by the Frieda's toilet cleaning team.

Community Clean-ups/Multi agency operations

(Assistant Area Manager/Area Manager)

We Endeavour to assist in all of the above using existing resources, it is important that precise location information and what works are required are given in advance, to enable efficient resourcing

Education

(Rachel Charlton & Kate Stanley)

Martin Allen & Carol Hartley are the Litter Education Officer's for the Enforcement Division. Their role is to prepare a presentation to take into all high schools in Leeds, in an attempt to educate 14 -17 years old pupils about litter and the consequences of leaving litter.

This is aimed at this particular age group because now they can be fined whereas previously they were not. As an alternative to paying the fine we have introduced a Youth Reparation Scheme where by they do 3 hours reparation work on a Saturday Morning.

Refuse Collection (Assistant Area Manager/Area Manager)

Currently we collect domestic household waste (trash) in Black wheeled bins/bags weekly, recyclable materials (not glass) in green bins/bags 4 weekly. From all non- trade premises in the Outer North West Area

We are also running a pilot garden waste collection (Brown Bins) from approx. 4,000 properties in the Outer North West Area , From October to February (collect every 4 weeks) March to September (collect every 2 weeks). It is hoped that this service can be rolled out to other areas if successful and budgets allow.

Routes:

Black – W3/W4/W14/W15/W16/F11/F15/HTA/W32

Green – G3/G4/G14/G15/G16/G12/F40/F41/F42/F43

Brown – C5

Customer Care (Ian D Barker)

Area Customer Care Officer is Ian Barker. Ian will act on Customers behalf to resolve service or operational issues and ensure that all complaints are closed out to the customers satisfaction and on the Siebel system..

Bulky Collection Service (Call Centre **0845 124 0113**)

The bulky waste collection will remove up to 4 large items (e.g sofas, wardrobes, beds etc.) 6 small items or up to 10 bags of waste free of charge. When making the request the caller will be asked to identify the items. There are particular items that are not included in this free service (e.g. builders/plumbers material etc.)

This service is of particular value to members of the public who do not have their own transport and are unable to take the items themselves to the nearest Household Waste site (There are 11 throughout the city)

Contact Information

Environmental call centre:- 0845 124 0113

This

North West Area Management Team (Refuse/Street Cleansing/gully issues)

Position	Name	Mobile Number
Assistant Area Manager	Peter Liley	(07891) 273743
Assisting the manager	Dennis Sellers	(07891) 273743
Area Manager	Paul Lyons	(07891) 275510
Principal Area Manager	Paul Sanderson	(07891) 273797
Customer Care Officer	Ian D Barker	(07891) 275606

contact number should be used for all requests for the services outlined above and/or enquiries complaints etc.

Enforcement

Position	Name	Mobile Number
North Westl	David Gomersall	
North West Highways	Wan Malachi	(07891) 272761

Other Functions

	Name	Contact Number
Arterial roads	Paul Sanderson	(07891) 273797
Toilets/Graffiti/Needles	Frieda Haley	(07891) 273797
Grass Cutting	Mike W Cox	(07891) 273772
Household Waste Sites	Glen Maude	(07891) 273714
Enforcement/Litter Education	Rachel Charlton & Kate Stanley	0113 2476474